



## **West Texas El Paso Regional Transportation Coordination Committee**

### **2022 – 2026 Goals & Operating Objectives**

**Goal I: Implement the WTEP Regional Health & Human Services – Public Transportation Coordination Plan through collaboration of services by member agencies.**

#### **Operating Objectives**

- 1.1 Ensure WTEP is well managed and administered such that it operated within its bylaws and meets TxDOT requirements.
- 1.2 Develop and implement a plan that guides members to meet regional plan.
- 1.3 Increase WTEP’s membership.
- 1.4 WTEP members share info re issues important to WTEP members.
- 1.5 Develop strategies that inform members about their role in implementing the regional plan.
- 1.6 Identify & promote Best Practices such that services are improved.
- 1.7 Seeking funding to support WTEP’s operation.

**Goal II: Promote collaboration resulting in continued and improved support services to persons served.**

#### **Operating Objectives**

- 2.1 Support distribution of info to member agencies refunding opportunities.
- 2.2 Support MPO by releasing info re RFP’s and other important info.
- 2.3 Monitor services to dialysis centers and seek improvements as necessary.
- 2.4 Support transportation services in five rural counties.
- 2.5 Support consolidation of City & County transit services into a single integrated service design.

2.6 Continue to serve 5310 recipients of services.

**Goal III: Fill gaps in service through identification and assessment of changing mobility needs, increase efficiencies, funding opportunities, and new technologies.**

**Operating Objectives**

3.1 Conduct surveys and share findings with appropriate entities.

3.2 Conduct surveys of serving providers and share findings with appropriate entities.

3.3 Promote expansion of areas served by SCRTD in NM.

3.4 Promote creation of single-entry system for use by transit providers.

3.5 Encourage adoption of smart phone technology system that uses trip data analytics to improve services.

**GOAL IV: Maintain broad public knowledge of transit and social services throughout the six-county region.**

**Operating Objectives**

4.1 Maintain and keep website current.

4.2 Conduct forums to inform the public about services provided by WTEP members.

4.3 Support consumer ed programs that info recipients of services about their responsibilities as passengers.

4.4 Make presentations to policy makers within the region.

4.5 Update marketing plan used to promote services.

**Goal V: Promote efforts to maximize technical assistance and training to member agencies.**

**Operating Objectives**

5.1 Promote collaboration of training events by member agencies.

5.2 Implement safety mobility training sessions.

5.3 Support travel training programs for 5310 recipients as needed.

5.4 Promote training sessions for member agency staff that offer CEU's.

5.5 Encourage member agencies to update their disaster preparedness plan.